

<b>COURSE TITLE</b>	<b>QUALITY ASSURANCE SYSTEMS AND CONTROLS</b>
<b>COURSE AIM</b>	To ensure that the organisation's products and services continuously meet the standard required by customers.
<b>COURSE CONTENTS</b>	<ol style="list-style-type: none"> <li>1. Introduction</li> <li>2. The Concepts of Quality</li> <li>3. Organizing For Quality</li> <li>4. Continuous Improvement</li> <li>5. Quality Improvement Tools</li> <li>6. Understanding Variation</li> <li>7. Statistical Process Control</li> </ol>
<b>DURATION</b>	25 hours
<b>SCHEDULE</b>	Twice a week, evenings.
<b>VENUE</b>	At the ETC Training Complex in Hal Far.
<b>ELIGIBILITY</b>	Mature adults who are highly motivated to pursue further studies and proficient in the English Language.
<b>FEE</b>	Nil
<b>CERTIFICATION</b>	Certificate of Achievement issued by ETC.

