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| COURSE TITLE | ELECTRONIC AIR FARES SYSTEMS |
| COURSE AIM | To acquire theory and hands-on practice on Computer Reservations Systems, using practical entries exercises which are scenarios that may occur in a Travel Agency |
| COURSE CONTENTS | <ol style="list-style-type: none"> 1. ATPCO distribution of airline coded fares and rules 2. SITA distribution of IATA fares and rules 3. Major GDSs/CRSs: <ol style="list-style-type: none"> i. AMADEUS (1A) ii. GALILEO (1G) iii. SABRE (1S) iv. WORLDSPAN (1P) 4. Electronic tickets <ol style="list-style-type: none"> i. Travel Information ii. Passenger Name Record iii. Scheduled Flights and Information iv. Air Availability v. Encoding Cities Countries Airlines vi. Sell Seats vii. Price Itinerary viii. Display Fares ix. Display Rules x. Fare Calculation xi. Retrieve PNR by Record Locator xii. Retrieve PNR by Name xiii. Airport Taxes |
| DURATION | 25 hours |
| SCHEDULE | Once a week, evenings. |



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| VENUE | At the ETC Training Complex in Hal Far. |
| ELIGIBILITY | This training course assumes some prior knowledge of industry's terminology and practices. Therefore it is intended for trainees who have completed the ETC Travel Agency and Airline Course or Travel Agency employees that have not been trained on and previously used a Computer Reservation System. |
| FEE | NIL |
| CERTIFICATION | Certificate of Achievement by ETC. |

